

Booking Terms and Conditions

- 1 **The Booking.** The Villa may be rented by family or approved groups. The completion of the booking page constitutes acceptance of these conditions by the client and warrants that he/she is authorised to accept them on behalf of the other guests on the booking page. All accommodation is booked exclusively for the persons named on the booking page. No other persons may use the accommodation without written permission from the owners. Following notification of the booking and the appropriate payment, confirmation of reservation will be sent as soon as possible. The owners' reserve the right to refuse acceptance of any booking at any time at their discretion.
- 2 **Deposit/Payment procedure.** A non-refundable deposit of **£100** is payable on booking. The balance of the holiday cost is payable **eight weeks prior to departure**. Bookings within eight weeks of departure require full payment. Regrettably, if payment is to be made by credit card we will have to pass on the 4% charge levied on us by MasterCard/Visa, which will be reflected in the total holiday cost.
- 3 **Amendments.** If after the booking is confirmed the client decides to alter any details, the owners will do their utmost to accommodate the requested change, provided adequate notice is given. Some alterations may necessitate making a charge to cover any additional costs that may be involved.
- 4 **Force Majeure.** The owners' accept no responsibility for and shall not be liable in respect of loss or damage or changes caused by force majeure events (e.g. strikes, floods, fire, closure of airports, weather conditions, or any other event beyond their control).
- 5 **Swimming Pool & Whirlpool Spa.** The owners' and their agents do not accept liability for injury, howsoever caused as a result of the use of the swimming pool or spa. Guests are specifically requested not to allow children to use the pool or spa unsupervised. No one should use the pool or spa during a thunderstorm
- 6 **Liability.** The property is covered by liability insurance. The owners' accept no responsibility for loss or theft of guests' luggage or personal property at any time. **Guests are responsible for their own "all risks" insurance and are required to have appropriate travel/holiday insurance in force for the period of the trip.** The owners' do not accept liability for loss of main services, such as electricity or water supplies, nor for the consequences of the actions or omissions of persons who may control supply of main services.
- 7 **Cancellation by us.** If the client does not pay the balance due at the prescribed time, the owners' reserve the right to cancel the booking. In this event, or if the client cancels after the booking is confirmed, the deposit will be forfeited. In the unlikely event that due to circumstances beyond the reasonable control of the owners' necessitating the cancellation of the holiday arrangements, the owners' reserve the right to either cancel any bookings at any time and will only be liable to refund monies already paid by the client, or make alternative arrangements with the mutual agreement of the client.
- 8 **Cancellation by you.** Written notification must be sent to us by recorded delivery post, and charges will be applied from the date the letter is received according to the scale below:

More than 56 days prior to departure date	–	Loss of deposit only.
56 -31 days prior to departure date	–	60% of full rental charge.
Less than 31 days prior to departure date	–	100% of full rental charge.
- 9 **Occupancy.** The Villa will be available from **4 p.m.** on the day of your arrival, and must be vacated by **10a.m.** on the day of departure from the Villa, for cleaning purposes.
- 10 **Disclaimer.** All given information was correct at the time of display. However the owners' are not always able to control all of the components of the facility and it is possible that an advertised facility may be withdrawn or changed due to circumstances beyond their control and for which the owners' accept no liability.